



## LED Warranty

*Ortech Industries Inc.* warrants to the original purchaser in the USA and Canada that the Ortech LED Lighting Fixtures & Bulbs will be free from defects in material or workmanship. This warranty is limited for up to five (5) years for LED Lighting Fixtures & two (2) years for LED Bulbs from the original date of purchase.

### Limitations and Exclusions:

1. During the warranty period, a replacement for any defective product will be supplied free of charge for installation by the distributor to the original purchaser. The warranty provided herein does not cover charges for labor or other costs incurred in the trouble-shooting, repair, removal, and installation service.
2. All returns of defective parts or products must include the product model number, and must be made through an authorized Ortech distributor or rep. Authorized returns must be shipped prepaid. Repaired or replacement products will be shipped by Ortech Industries Inc. F.O.B. shipping point.
3. Ortech Industries Inc. shall not be liable for any indirect, incidental, consequential, punitive, or special damages arising out of, or in connection with products use or performance, regardless of the form of action whether in contract, tort (including negligence), strict product liability or otherwise.
4. This warranty does not extend to fluorescent lamp starters and tubes.
5. The warranty does not cover if user does not comply with manufacturer's installation manual.
6. To qualify for warranty service, you must notify Ortech Industries Inc. at the address or telephone number below.
7. Ortech Industries Inc. shall have no liability to the original owner-user with respect to any defect caused by abuse, misuse, neglect, improper transportation or storage, improper testing, improper installation, improper operation, improper use, improper maintenance, improper repair, improper alteration, improper modification, tampering or accident of products or parts thereof, or unusual deterioration or degradation of products or parts due to a physical environment beyond the requirements of products' specifications.

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Toll Free Number: 1-888-543-6473