



Warranty

Ortech Industries Inc. warrants to the original consumer purchaser in the USA and Canada that the Ortech ventilation fans will be free from defects in material or workmanship. This warranty is limited to three (3) years from the original date of purchase.

Limitations and Exclusions:

1. During the warranty period, a replacement for any defective product will be supplied free of charge for installation by the consumer. The warranty provided herein does not cover charges for labor or other costs incurred in the trouble- shooting, repair, removal, and installation service.
2. All returns of defective parts or products must include the product model number, and must be made through an authorized Ortech distributor or rep. Authorized returns must be shipped prepaid. Repaired or replacement products will be shipped by Ortech Industries Inc. F.O.B. shipping point.
3. Ortech Industries Inc. shall not be liable for any indirect, incidental, consequential, punitive, or special damages arising out of or in connection with products use or performance, regardless of the form of action whether in contract, tort (including negligence), strict product liability or otherwise.
4. This warranty does not extend to fluorescent lamp starters and tubes.
5. The warranty does not cover if user does not comply with manufacturer's installation manual.
6. To qualify for warranty service, you must notify Ortech Industries Inc. at the address or telephone number below.
7. Ortech Industries Inc. shall have no liability to the original owner-user with respect to any defect caused by abuse, misuse, neglect, improper transportation or storage, improper testing, improper installation, improper operation, improper use, improper maintenance, improper repair, improper alteration, improper modification, tampering or accident of products or parts thereof, or unusual deterioration or degradation of products or parts thereof due to a physical environment beyond the requirements of products' specifications.

Address: 13376 Comber Way, Surrey BC V3W 5V9 Toll Free Number: 1-888-543-6473